



Kerrin Miller

PRINCIPAL PSYCHOLOGIST



Qualifications

- MA in Industrial Psychology
- Professional Certified Coach, International Coaching Federation
- Certificate programmes in advanced business coaching, positive psychology, gestalt, neuroscience and narrative coaching.
- Member of COMENSA and ICF



Experience

Kerrin is a Registered Industrial Psychologist with over twenty five years experience working in the areas of leadership, learning, coaching and change. She started her career as a human resource business partner and spent ten years in senior roles within large organisations leading human resource teams in both South Africa and the United Kingdom. After registering as a psychologist in 2003, Kerrin spent ten years consulting within a blue chip client base in the areas of learning and leadership.

Since 2014 Kerrin has been co-founder and principal psychologist for Factor10, building leaders who thrive in the new, exponential era. She leads a team of psychologists and coaches which has worked with over 700 Pan-African leaders and leadership teams across banking, technology, insurance, legal, pharmaceutical and non-profit organisations.

She is passionate about using a blend of digitisation and psychology to develop strengths focused, resilient, change agile, inclusive and purpose driven leaders. Her approach is integrative and includes narrative, gestalt, positive and neuropsychology. She believes that deep and data-led insight, combined with leveraged action, can change leadership behaviour in significant and sustainable ways; and has worked with blue chip organisations to deliver this at scale across Africa.

Kerrin's research on the meaning of work for professional women was published in the Journal of Psychology Africa in 2016. In 2018 Kerrin presented at the Consulting Psychology Conference held in Pretoria on social media in the 4th industrial revolution and initiated the 'Business unusual: Stories for a female future' forum. Her case study on coaching Pan-African women leaders was published in the Association of Coaching's 'Perspectives' Journal in 2019.

Kerrin brings deep empathy, curiosity, creativity, smart simplicity and a sense of purpose. She focuses on leaving things better than she found them. She is married, and the mother of two (mighty) girls. She loves stories, words, journeys, slow time with her family and long lunches with friends.